

## Have your say to improve your healthcare

**Did you know you can now have your say to help improve more services across the NHS?**

The Friends & Family Test is about giving patients the opportunity to provide quick feedback on their care and treatment experience. It's already in use in many parts of the NHS and is expanding to a lot more.

You can say what is going well and what can be improved so that people who make decisions about local healthcare can take your views into account.

It doesn't take long and you don't need to give your details on your feedback form.

Look for details in the reception or waiting room. You can ask a member of staff how you can take part or find out more online.

## FRIENDS AND FAMILY FEEDBACK

We would like you to think about your recent experience of our service.

If you have downloaded this form, please return to the surgery once completed.

How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?

- Extremely likely
- Likely
- Neither likely nor unlikely
- Unlikely
- Extremely unlikely
- Don't know

Would you like to comment on the reason for your response?