

Church Lane Surgery Boroughbridge & Helperby Newsletter



Autumn 2016

New Staff

Church Lane Surgery is very pleased to announce that we have two new members of staff joining our team. We have a new Registrar, Dr Elizabeth Pickles and a new member of reception, Jules Duncan.

Flu Clinics

Vaccinations for the flu campaign will be commencing in September as follows:

Walk in clinics (for adults only)

Thursday 29th September

8am-6pm

Tuesday 4th October

8am-6pm

Thursday 6th October

6pm-8pm

Saturday 8th October

8am-12pm

Thursday 13th October

6pm-8pm

Children eligible for the flu vaccination please ask at reception for further information

Accountable GP

Under new legislation, all Practices must allocate a named, accountable GP to each individual patient. Please ask a member of our Reception Team to advise you of yours. Please note that patients will not necessarily see their accountable GP for routine appointments, and are entitled to choose to see any GP or nurse within the Practice in line with current arrangements.

Healthy Choices

North Yorkshire Council has just launched the Healthy Child Programme. This is a free and confidential service, which aims to fit around your family to help support, achieve and maintain a healthy weight for children and young people. This includes exploring how to eat healthily without breaking the bank, fun and free ways to stay active; small positive changes to help you achieve a healthier lifestyle.

If you are interested, please call one of the Healthy Choices Team on: 01609 798081

Church Lane Surgery

Patient Participation Group

We are a group of registered patients who are representative of the general surgery population and we meet regularly with the practice manager and doctor.

The aim of our group is ultimately to work together to improve services, to promote health and to be involved in primary health care to help shape our services in the future. It promotes communication between the practice and the patients. The PPG allows patients to have a say in improving the quality of services and ensuring that patient's needs, wishes & aspirations are at the heart of primary health care. It can be described as the 'patients' voice in practice'. The Patient Participation Group will enable the surgery to grow and develop in the ways which we, the patients' want, by promoting a partnership with the practice staff.

We, as a group, have been involved in reviewing the comments from the patient suggestion boxes which have been located in each of the practice waiting rooms. This has enabled us to review what people think of our surgery and we have discussed how we can make the surgeries more 'user friendly'.

We also discuss the latest commissioning changes within primary care, and we receive general practice updates.

The minutes and information regarding our meetings can be viewed on the Church Lane Surgery website.

We are aware that we will not be familiar with all the questions or observations that others may want to make and to that end we thought it would be useful to raise your awareness of the names of the group members. This is to encourage you to make contact with a group member if you have an issue or query that you would like to be taken to a meeting for discussion. If you know any of us then please feel free to speak to us direct about your query or if you do not know us then please contact the surgery and leave your contact details and one of the group will contact you.

We are also keen to understand the views of the younger teen population so if there is anyone interested in being a part of the group or have any ideas of how to engage young people in this forum then please let us know / speak to Wendy Dowson, Practice Manager, at the surgery.

Group members: Mrs. Jane Jones, Mrs. Rita Baker, Mrs. Vicky Hogg, Mr. Mike Collins, Mr. Jim Johnstone.

Carers Support Group

Do you look after someone?

Would you like to have some time to yourself, get support and meet others in a similar situation?

Please join us for tea, coffee and cake and help us get this new group off the ground. No need to book, just come along.

The group will meet **Monday 26th of September 2.00—4.00pm in the Hazel Suite at Church Lane Surgery Boroughbridge**

We look forward to meeting you.

Alyson and Helen - Carers' Resource